

Offline File Manager (for Apple macOS) 2.1.1 Release Notes

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About the Offline File Manager (for Apple macOS) Client

The **Offline File Manager (for Apple macOS)** application prevents the inadvertent recall of files from StorNext Storage Manager. Offline file management uses StorNext web services to control file retrieves, stores and truncation requests.

i Note: No license key is required to use the Offline File Manager for Apple macOS application.

What's New

- Improved browsing for StorNext File System Pooling requests.
- Added directory functionality for StorNext File System Pooling.
- Fixed bugs for incorrect icons, incorrect data locations, issues with SMB mounts, and other issues.

How To Download the Offline File Manager (for Apple macOS) Application

The **Offline File Manager** application for macOS clients is packaged separately from StorNext and can be download as a standard Mac application .pkg file from Quantum myStorNext (<https://mystornext.quantum.com/login>). See [How To Download the Offline File Manager \(for Apple macOS\) Application](#).

Offline file management for Apple macOS is installed like any other **Finder** extension, and includes a user interface for offline tasks. See [Offline File Status and Recall](#) for more information.

Related Product Release Notes

Visit the [Quantum Documentation Portal](#) to stay up-to-date with the other Quantum products in your environment.

Resolved Issues


The following are the recent changes and resolved issues for Offline File Manager (for Apple macOS) 2.1.1.

Change Request	Description
SOF-120	Retrieves should update atime to avoid truncation if a file system is over the high watermark
SOF-205	Mac OFM 2.1 unable to perform offline actions on directories in SN 7.0.2 environment
SOF-213	Mac OFM 2.1.1 selecting Action Window in Finder before selecting "Find tiering service" crashes OFM
SOF-216	Mac OFM 2.1.1 Offline Actions->Store All Copies not working properly
SOF-224	Mac OFM 2.1.1 Find Tiering Service pop-up window should have a Cancel button. OFM appears to hang
SOF-228	Mac OFM 2.1.1 SMB mount, Offline Actions-> Action Window displays wrong offline action 'Store'
SOF-241	Mac OFM 2.1.1 - About Offline Manager shows Version 2.1.4
SOF-249	Documentation: On macOS, a user cannot perform an Offline File action on more than 10,000 selected files or directories at a time

Known Issues

The following are the known issues for Offline File Manager (for Apple macOS) 2.1.1 as well as associated workarounds, where applicable.

- The StorNext Web Services CLI commands on macOS X Sierra clients to StorNext 6.0.5 MDCs do not function due to SSL negotiation changes at StorNext 6.0.5.

 **Note:** This issue does not exist in macOS X High Sierra.

Workaround

To correct this, follow the procedure below to re-enable TLS 1.0.

- As root, edit the Tomcat configuration file located in the directory, `/usr/adic/tomcat/conf/server.xml`. Edit the `sslEnabledProtocols` parameter as follows.

Change:

```
sslEnabledProtocols="TLSv1.2"
```

To:

```
sslEnabledProtocols="TLSv1.2,TLSv1.1,TLSv1"
```

- Restart Tomcat using the following command:

```
service stornext_web restart
```

- If your system is configured as an HA environment, repeat **Step 1** and **Step 2** on the secondary node.
- In StorNext 6.3.0, if you import files from an object store storage and a UUID is not used, then the icon presented is incorrect; the icon appears as an sdisk media type instead of an object store.

Contacting Quantum

Contacts

For information about contacting Quantum, including Quantum office locations, go to:

<https://www.quantum.com/aboutus/contactus/index.aspx>

For further assistance, or for training opportunities, contact the Quantum Customer Support Center:

Region	Support Contact
North America	1-800-284-5101 (toll free) +1-720-249-5700
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For worldwide support:

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